



# Human Resource Management: International Perspectives in Tourism and Hospitality

*Norma D'Annunzio-Green*

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## **Human Resource Management: International Perspectives in Tourism and Hospitality** Norma D'Annunzio-Green

Based on a major international survey of some of the world's biggest employers in the hospitality and tourism industries, this book provides a thorough examination of the problems and issues involved, and reveals that nearly all of the organizations are failing to address the complexities of HRM in the global marketplace. This edited collection features original contributions from some of the most important academics in this field, as well as case studies from North America, the UK, Australia, New Zealand, Russia and South Africa. The book includes sections on employee resourcing, employee development and employee relations, which cover topics such as selection, labour turnover, staff training, multi-site management, employee commitment and legislation. Human Resource Management contains the most up-to-date research into these complex problems and is an excellent and useful resource for researchers, postgraduates and senior managers within the industry.

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